

## **ATC Terms and Conditions**

### **Gift Vouchers**

Gift vouchers purchased towards the Price of any Experience are only valid until the date of expiry. Any Experience purchased using gift vouchers must be booked to take place within such period of validity. ATC will not be liable for the non-delivery of any gift vouchers nor for any losses arising from such non-delivery.

### **Booking Conditions**

You agree on behalf of yourself and the Driver to observe all airfield rules and regulations and all instructions given by ATC Driver Training including our trainers. You agree on behalf of yourself and the Driver to observe and comply with any advice, instruction, request or decision made by us whether on the grounds of the safety of the Driver or any other person or for any other reason at all. You agree on behalf of yourself and the Driver that our opinion on all matters regarding safety will be final. You agree on behalf of yourself and the Driver that any Driver acting in a manner which in our opinion is dangerous, or may interfere with or disrupt the Experience will at our sole discretion and without further liability to us immediately have their Experience terminated without refund.

### **Cancellation and Refunds**

No refunds will be payable by ATC in the event you cancel any Experience you have booked or the Driver fails to attend the Experience. Once a booking has been confirmed any amendments to the date or time may only be made up to 21 days before the booked date. We reserve the right to cancel an Experience due to adverse weather conditions that may affect the Driver's safety. ATC cannot be held liable for any costs incurred in this circumstance. You will be entitled to book a replacement date no more than three months after the cancelled Experience. No amendments can be made to a booking within the period of 21 days before the booked date although you may change the person designated as Driver at any time provided that we are informed of such a change and that these Terms and Conditions are complied with. We reserve the right to postpone an Experience previously booked and to offer an alternative booking.

### **Liability / Health and Safety**

It is a condition of this Agreement that in order for a Driver to take part in an Experience the Driver must be in a fit medical condition to participate in it. You are liable for your family or any Drivers family attending any Experience and for their safety. Pets or animals are forbidden anywhere on the airfield (except Guide Dogs). When visiting The Squadron for refreshments and conveniences, spectators must follow the pink line. (Please note: If visiting the Squadron this must be done in good time so as not to delay the start time of the Experience Spectators should be aware that North Weald Aerodrome is an active airfield and as such the following should be noted: NO BALL GAMES, NO REMOTE CARS, NO KITES, VIEWING ONLY FROM AN AREA DESIGNATED BY THE TRAINER. Failure to comply may result in Airfield Security asking you to leave and consequently ATC terminating the experience.

### **Experience Timings and Descriptions**

All Experiences must commence promptly therefore Drivers should arrive at the Airfield Control Tower at least 15 minutes prior to any Experiences start time. Late arrival could result in termination without refund. Experience contents are subject to change, season to season. We reserve the right at our sole discretion to alter or amend the content of any Experience without notice.

### **Privacy Policy**

In compliance with GDPR legislation ATC Driver Training will not share your personal details with any person or business outside of ATC Driver Training. Our privacy policy sets out how ATC Driver Training uses and protects any information that you give ATC. To request a copy please email us at [atc@driver-training.co.uk](mailto:atc@driver-training.co.uk).